



New Student Orientation

Fall 2024

One Card

- YC OneCard is your official YC student ID card. Current YC students can add their OneCard to their Apple Wallet or Google Pay and use their smart phone and Apple Watch around campus. By simply placing your phone or Apple Watch near a reader where physical campus IDs are accepted, you can enter residence halls, CTEC buildings, buy lunch, print documents, and more based on your current permissions. Flexicash and local discounts are also available with your YC ID.
- Submitting an online photo doesn't guarantee you a physical ID. If a student has an extenuating need for a physical ID card, they should email onecard@yc.edu requesting one.
- <https://www.yc.edu/v6/enrollment-services/onecard.html>

Basic Needs

- When you meet with the Basic Needs Office, you will receive one-on-one, personal support with navigating life and addressing your basic needs with confidential coaching including:
 - Food Insecurity
 - Housing Insecurity & Rental Resources
 - Finding Affordable Student Health Insurance
 - Application Assistance for State Public Benefits (SNAP, AHCCCS)
 - Application Assistance for Financial Aid, college scholarship
 - We're here to empower you, so you can focus on being healthy, successful, less stressed and make the most of your college experience.
 - For more information (928) 776-2093 or strongfoundations@yc.edu
 - <https://www.yc.edu/v6/student-services/strong-foundations/index.html>

Teaching and E-Learning Support (TeLS)

- TeLS is your support solution for educational technology and online learning. We have resources, training, and on-demand help available,
- For support with your Canvas course and other educational technologies
- Offering one-on-one trainings and an orientation to online learning
- TeLS staff is available by appointment, 928-771-6120
- Contact helpdesk@yc.edu or 928-776-2168 for immediate help with online learning issues or other technical problems.
- <https://www.yc.edu/v6/teaching-and-elearning-support/staff.html>

Advising

Yavapai College has a team of advisors to support students through their academic journey by helping with class selection, academic planning, transfer planning, and more!

- Enrollment Advisors- for new and returning students
- Retention Advisors- for continuing students
- Early College Advisors- for students currently enrolled in high school and seeking dual enrollment, concurrent enrollment, CTED programs, or our early college academy.
- SSS TRIO Advisors- A federally funded program that guides eligible students to create and follow their best path for college success and beyond. Supporting you through tutoring, financial aid, scholarship assistance, success coaching, career exploration, transfer planning and university visits.
- Contact admission to get started (928) 717-7777 or ycadmission@yc.edu
- <https://www.yc.edu/v6/advising/index.html>

SSS Trio

- Advising program that supports qualifying students
- Individual tutoring in writing, math, and sciences
- Financial aid and scholarship assistance
- Opportunity for additional financial aid
- Success coaching combined with extra time for academic advising
- Career exploration and planning
- Transfer advising and university visits
- Leadership development
- Cultural enrichment activities
- Contact information (928) 776-2084 sss@yc.edu
- <https://www.yc.edu/v6/student-support-services/index.html>

Promise

- The YC Promise is a financial aid program offering Yavapai County residents an opportunity to earn a tuition-free degree at Yavapai College.
- High school promise and workforce promise programs
- Contact information: Meghan.Paquette@yc.edu
- <https://www.yc.edu/v6/promise/>

Library & Center of Learning and Innovation

- Interlibrary loan, ebooks, audiobooks, research assistance
- The goal of the Center for Learning and Innovation is to include shared spaces for the library, information technology support, tutoring, collaboration, content creation, & meetings.
- <https://www.yc.edu/v6/library/>

Disability Resources

- Support for students with Disabilities
 - Our mission is to ensure qualified students with disabilities equal access and reasonable accommodations in all Yavapai College academic programs and activities. We support disability and accessibility awareness and promote a welcoming environment to all.
- We provide extensive services at no charge for students with disabilities ranging from mobility needs, hearing or vision impairment, to learning disabilities.
- Contact information: Prescott (928) 776-2085, Verde (928) 634-6567
- <https://www.yc.edu/v6/disability-resources/>

The Learning Center

- Individualized academic support for students
- Tutoring, workshops and study skills
- Resources for study effectiveness
- Prep for TEAS/Accuplacer/GED
- Subject/Content help
- Back to basics tools for success
- Computer help basics
- Contact (928) 776-2085 Prescott or (928) 634-6562 Verde
- <https://www.yc.edu/v6/learning-center/>

Financial Aid

- Financial Aid at Yavapai College is here to educate students and their families regarding the many financial aid opportunities available, and to help them make the best choices to fund their education and achieve their academic goals.
- We are committed to providing consistent and equitable services to the diverse population of students throughout the district and promoting sound financial decisions that help lead to student success.
- Contact information: (928) 776-2152 or financial.aid@yc.edu
- <https://www.yc.edu/v6/financial-aid/>

Veteran Services

- Promoting academic and career success for student veterans and military family members
- Assistance with setting up VA benefits, GI bill, and Military tuition assistance
- Assist with connecting to various local veteran support services
- Contact (928) 717-7613 or vet.services@yc.edu
- <https://www.yc.edu/v6/veterans/>

NSO Participation Quiz

- What is one card? Student ID
- Which department can help students with food insecurity, housing insecurity & rental resources, finding affordable student health insurance, and application Assistance for State Public Benefits (SNAP, AHCCCS)? Basic needs
- What department would you contact for help with canvas? tets
- Which department can help you with picking out classes? Advising
- Name of advising program that assists 1:1? SSS TRIO
- What is the name of the program that offers a chance to earn a degree tuition free at YC? Promise
- Where can you go for research assistance? Library
- What is the name of the department that provides support to students with disabilities? Disability resources
- Where can you go for assistance with tutoring? The learning center
- Which department can help students identify the many financial aid opportunities available? Financial aid
- Which department can help students with setting up VA benefits, GI bill, and Military tuition assistance? Veteran services